Based on the requirements of the Responsible Minerals Assurance Program (RMAP) Assessments, Mineração Taboca provides a claim mechanism on its website, known as the Integrity Channel. The channel enables stakeholders — people that are affected or wish to report — to express their concerns related to the circumstances of extraction, trade, handling, transport and exportation of minerals. The process includes investigating the claim received and, where applicable, determining the proper corrective and preventive measures.

1 Goal and Scope

This document offers guidance on how to investigate claims in Mineração Taboca's supply chain.

2 Procedure

The Integrity Channel is accessible to all the employees, suppliers and external public. Operating via a specialized an independent company, it ensures the confidentiality and anonymity of the information received, reporting to the Human Rights Compliance Committee (CCDH) and to the Legal Department for the due assessment and application of the applicable measures to each case.

Alternatively, the claimant may use the RMAP Claims mechanism, accessible via this link. For further details on the process and resolution of incidents through the Responsible Minerals Initiative (RMI), visit RMI Claim Mechanism.

In both cases, the reports will be treated by the Human Rights Compliance Committee (CCDH) in accordance with procedure CRP-DIR-AUD-PSG-001, which encompasses the attention and response to the reports. When the report is specifically related to Mineração Taboca's minerals supply chain, the committee will inform the company's due diligence agents, represented by the smelters director and by the executive manager of smelters and refineries. Those agents will follow the investigation and integrate the results to the risk identification process, via procedure CRP-SCM-SUP-PSG-028. Afterwards, the risks identified will be managed according to procedure CRP-SCM-SUP-PSG-029.

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